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## THE RECTOR’S STATEMENT ON QUALITY POLICY, GENERAL OBJECTIVES OF MBNA IN THE FIELD OF QUALITY

„Mircea cel Bătrân” Naval Academy of Constanța (MBNA) regards the quality assurance of their educational, research and development and innovation activities as a process meant to continuously enhance the level of its graduates and to guarantee that they have the stated knowledge, skills and competences in society.

In the process of quality assurance, MBNA is first and foremost concerned with the contents, organization and performance not only of academic study and research programs but also of other processes such as: management, HR and material resources whereas the services provided for the personnel include student social care services, national and international relations with other universities, university marketing and the quality management itself.

MBNA develops, implements and maintains a Quality Management System in compliance with **SR EN ISO 9001:2008** and with the **national and international requirements regarding the quality assurance in education**, as described in the **Quality Manual MC – 01**.

The salient point of our institution in the field of quality assurance is **the ongoing concern for improving the organization and activity performance** using a process approach which includes input, output and multiple feed-backs, especially for the following priority directions: education, research, and professional insertion

MBNA considers its employees as **internal beneficiaries** of its activity and is concerned with the satisfaction of their expectations and with the creation of a climate in which each employee could live up to the highest standards of performance.

MBNA considers its students as **both internal and external beneficiaries** and is concerned with the satisfaction of their requirements and expectations regarding the quality of the educational services through their adequacy to labor market needs as well as the creation of an adequate learning environment.

*I hereby summon the academic community personnel to involve themselves in the maintenance and improvement of the Quality Management System, to know and meet the requirements stated in the Quality Manual and in the other documents of the system and to take ongoing action for the implementation of our objectives in the field of quality assurance.*

Rector (Commandant) of MBNA

Commander

Professor Vergil CHITAC, Ph.D